

Customer Service Number

Customer Service
(902) 678-2395
Option 1

Customer Account
Number (3 places)

Page 1 of 2

Account Number
004-999999

Bill Date
April 24, 2023

Technical Support Number

Technical Support
(902) 678-2395
Option 2

Hello Customer, thank you for choosing

Any previous balances
and payments received

Account summary

\$

Balance from last bill	76.69
Payments - thank you	-76.69
Balance brought forward	0.00

Current month charges. Breakdown
of current charges found on page 2.
Mid-billing changes usually produce
prorated charges + or credits -.

This Bill

\$

Internet	74.68
Other Charges	2.00
HST #R101210391	11.20
Total	87.88

Total to pay

87.88

➔ Thank you for your business. Please
pay by the required payment date of May
15, 2023. Contact us today to sign up for
convenient pre-authorized payments!

Please note, we are implementing a rate increase, effective July 1, 2023. FibreConnect internet customers will see a \$2/month increase as well as \$2/month increase for all TV customers (FibreConnect TV & CableConnect TV)

Any important information
related to your account or
services will be listed here.

Customer Account
Number (3 places)

Accounts are due in full by the due date indicated

Accounts are subject to a \$10 late fee.



1-12 Chipman Dr, Kentville, NS B4N 3V7

Account Number:
004-999999

Due Date: May 15, 2023
Amount Due: \$87.88

Amount Enclosed:

Payment due upon receipt. Payment must be received on or before the
Required Payment Date to avoid a Late Payment Charge. Your payment
can be made by mail, at most financial institutions, by telephone and
online banking. Allow 10 working days for payment to be processed.
Contact us today to sign up for convenient pre-authorized payments and
avoid a payment again!

When paying your account at
your bank be sure to select the
payee: Cross Country and use
your full 9 digit account number
(no dash or space)

Cross Country TV
1-12 Chipman Dr,
Kentville, NS B4N 3V7

JOHN CUSTOMER
123 ANYWHERE
ANYTOWN ON



Internet

This shows current months charges and any changes made since the last invoice as well as any promotions.

Changes since your last bill

+ CableConnect 10 Internet	Apr 19-30	27.18
- CableConnect 5 Internet	Apr 19-30	-25.98
+ Wireless Router Rental	Apr 19-30	1.58
Total Changes since your last bill		2.78

Internet Services	May 01-31	\$
CableConnect 10 Internet		67.95
Wireless Router Rental		3.95
Total Internet Services		71.90

Total for Internet \$74.68

Other Charges

Other - Monthly	May 01-31	\$
Paper Processing Fee		2.00

Total for Other Charges \$2.00

Complete the form below to sign up for preauthorized debit so that you never have to worry about a payment again!

Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commission for Complaints for Telecom-television Services (CCTS) may be able to assist you free of charge: www.ccts-cprst.ca or 1-888-221-1687.

CROSS COUNTRY TV PRE-AUTHORIZATION DEBIT AGREEMENT

☐ Debit: (Attach a void cheque)

Acct Number:

Financial Institution Number:

Branch Transit Number:

Chequing Account: ☐ Savings Account: ☐

Financial Institution Name:

Branch Address:

Pre-Authorized Debit (PAD) Details:

You the Payor authorize Cross Country TV to debit the bank account identified to the left for all charges arising under your Cross Country TV account(s). Variable monthly payments for the full amount of services will be debited to your account on the 1st business day of the month. **You the Payor waive the right for pre-notification of variable amounts to be debited to your account.**

These Services are for (check one):
Personal ☐ Business Use ☐

You the Payor may revoke your authorization at any time in writing subject to providing at least 10 days prior notice of the next scheduled payment.

You have certain recourse rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any debit that is not authorized or is not consistent with this PAD Agreement.

Account Holder:

Signature:

Name (Please Print):

Date:


Joint Account Holder (if applicable):

Signature:

Name (Please Print):

Date:

When the form is complete, send to:

 Cross Country TV
1-12 Chipman Dr
Kentville NS B4N 3V7
FAX: 902-678-2455
Email: office@corp.xcountry.tv

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