Settings for your @xcountry.tv Email Address

These are the recommended mail settings for your @xcountry.tv email address.

Sending Mail (Outgoing):

Protocol: SMTP

Hostname: smtp.xcountry.tv

Port: 587/tcp (submission)

Security: STARTTLS (required)

Authentication: PLAIN or LOGIN (required)

Username: part of your email address before the @xcountry.tv (ex. **username**@xcountry.tv)

Password:

Note: Port 25 or 465 can not be used as they are depreciated & reserved for other functions

Receiving Mail (Incoming):

Protocol: IMAP

Hostname: mail.xcountry.tv

Port: 993/tcp (imaps)

Security: TLS (required)

Authentication: PLAIN (required)

Username: part of your email address before the @xcountry.tv (ex. **username**@xcountry.tv)

Password:

Note:

- POP3 is not supported as it doesn't support full visibility of all of the folders, most importantly the Junk folder where spam is automatically redirected. POP3 users may have issues with their mailbox filling up without their knowledge.
- Non-plain authentication (CRAM-MD5) is not supported.
- **If you have any trouble setting up your @xcountry.tv email address, or issues with your email in general, please call our customer technical support for assistance (902-678-2395 Option 2)**